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## **COMPLIANCE DEPOT, NETVENDOR AND NOTIVUS VENDOR STATUS**

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### **Requests for Vendor Enrollment:**

We receive occasional requests to provide vendor information through a vendor enrollment service such as Compliance Depot, Netvender or Notivus. Please be advised that DoorKing, Inc has gone through the Compliance Depot authorization program and has met the requirements for an authorized vendor approval.

We went through this approval process for 2 property groups to make sure that we had met all of the requirements for approval. However, in working with the various property groups using the DoorKing Online Services, we have found that these services do not really fall under a typical "Vendor" classification. The DoorKing online services include:

- **IM Server-Modem:** A subscription website service to use the DoorKing cloud based modem bank for programming older DoorKing entry systems, allowing the programming PC to use an internet connection rather than a telephone line and modem at the PC.
- **DKS Cellular:** A telephone and programming service connection using Wireless (Cellular) for Voice and Data with a private VPN type service for programming
- **DKS VoIP Voice and Data:** A telephone and programming service connection using VoIP and a hosted programming connection.
- **DKS Data Over IP:** Plug and play programming connection to allow simple internet programming without manual set up or firewall exceptions.

Most property groups using the DoorKing Online Services have agreed that these services would not be considered Vendor Services, and have provided an "Exempt" status for their requirement. Please review the following information to help clarify this.

DoorKing is a manufacture of vehicle gate operators, telephone entry and access control systems. Our products are sold, installed, supported and serviced through a network of independent dealers throughout the country. These dealers would be and most likely already are classified as vendors for your properties and have registered through the applicable Vendor Credential service.

DoorKing does not directly sell products, provide installation or perform repair service to any properties. The only fees might be directed to DoorKing would be a subscription to the DKS IM Server, or one of the DKS telephone service programs.

# DoorKing Online Services

DoorKing Online Services are fee-based subscriptions or programs, with monthly or annual billing options based upon the service selected. This is similar to an internet DSL service, a computer or telephone bills. The fees are simply subscribing to utilize the telephone service and/or programming connection for sending and receiving data to and from your DoorKing entry systems.

There are alternatives to using the DK IM Server which do not require subscription fees, and there are alternative telephone service providers. The property in question has selected to use one of the DKS Online Services for connecting to their systems, which requires these monthly or annual fees.

In working with property management companies, we have found that these Online services do not fall under a "Vendor" classification. This has been explained to us using the following examples:

- ✓ DoorKing will never be visiting or working at your property locations.
- ✓ DoorKing will not be selling any products to your properties.
- ✓ DoorKing will not be providing any installation, repairs or service to products or systems at your properties.
- ✓ Properties cannot purchase any equipment, materials or parts from DoorKing, nor contract us to service or repair any equipment.
- ✓ DoorKing does not do business in these cities, nor does it have any business or contractors license within this area.

One of our goals when setting up the various DKS Online services was to keep the subscription fees and rate plans as low as possible (starting as low as \$37.40 per year). The fees associated with the Vendor verification approval services are around \$95.00+ per year. Adding the \$95 charge from Compliance Depot would significantly increase the subscription fees for the IM Server program, and as mentioned above, these subscription or monthly service fees do not really fall under a Vendor classification.

With this in mind, DoorKing does not feel it would be practical to raise the fees for properties that are requesting approval through Compliance Depot or similar services. We therefore request that you process an Exempt status for the DoorKing IM Server program.

If your properties must have the Compliance Depot approval for this service, they should contact their local DoorKing Service provider. These independent companies are most likely already set up through Compliance Depot and can provide the subscription service for your properties. Please be advised that the local service providers may add a handling fee for providing this subscription through their company.

There are generic W9 and Proof of Insurance forms available on the registration website for your reference. Go to the Billing Page and click on the links for these documents.

For more questions or information on this, DoorKing Technical Support can be of assistance. Please click on the "CHAT" icon on the DKS log in screen for assistance on our Online service programs.