



# Internet-Modem Server

## Compliance Depot and Vendor Status



## *Compliance Depot, Netvondor and Notivus Vendor Status*

### **Requests for Vendor Enrollment:**

We have received many requests to provide vendor information through a vendor enrollment service such as Compliance Depot, Netvondor or Notivus. Please be advised that DoorKing, Inc has gone through the Compliance Depot authorization program and has met the requirements for an authorized vendor approval.

We went through this approval process for 2 property groups to make sure that we had met all of the requirements for approval. However, in working with the various property groups using the DoorKing IM Server, we have found that the IM Server subscription does not really fall under a typical "Vendor" classification.

Most property groups using the IM Server website have agreed with this and have provided an "Exempt" status for their requirement. Please review the following information to help clarify this.

DoorKing is a manufacture of vehicle gate operators, telephone entry and access control systems. Our products are sold, installed, supported and serviced through a network of independent dealers throughout the country. These dealers would be and most likely already are classified as vendors for your properties and have registered through the applicable Vendor Credential service.

DoorKing does not directly sell products, provide installation or perform repair service to any properties. The only fees might be directed to DoorKing would be a subscription to the DK Server program, which some properties may be using as a connection for programming their Telephone Entry & Access Control systems.

The DoorKing Internet-Modem server is a subscription based website providing a simply method of connecting to your existing equipment. This is similar to an internet DSL service or a computer "Anti-Virus" subscription. The fees are simply subscribing to utilize the IM Server connection for sending and receiving data to and from your DoorKing entry systems.

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There are several alternative methods of connecting to these entry systems which do not require a subscription fee, however the IM Server is the most popular, most reliable and certainly the easiest method of connecting to your Entry System. The property in question has selected to use the DK Server for connecting to their systems, which requires this subscription fee.

In working with property management companies, we have found that these subscription fees do not fall under a "Vendor" classification. This has been explained to us using the following examples:

- ✓ DoorKing will never be visiting your properties.
- ✓ DoorKing will not be selling any products to your properties.
- ✓ DoorKing will not be providing any repairs or service to products or systems at your properties.
- ✓ Properties cannot purchase any equipment, materials or parts from DoorKing, nor contract us to service or repair any equipment.
- ✓ DoorKing does not do business in these cities, nor does it have any business or contractors license within this area.

One of our goals when setting up the DK Server program was to keep the subscription fees as low as possible (starting as low as \$37.40 per year). The fees associated with the Vendor verification approval services are around \$95.00 per year. Adding the \$95 charge from Compliance Depot would significantly increase the subscription fees for the IM Server program, and as mentioned above, this subscription fee does not really fall under a Vendor classification.

With this in mind, DoorKing does not feel it would be practical to raise the IM Server Subscription fees for properties that are requesting approval through Compliance Depot or similar services. We therefore request that you process an Exempt status for the DoorKing IM Server program.

If your properties must have the Compliance Depot approval for this service, then you may wish to contact your DoorKing Service provider. These independent companies are most likely already set up through Compliance Depot and can provide the subscription service for your properties. Please be advised that the local service providers may add a handling fee for providing this subscription through their company.

There are generic W9 and Proof of Insurance forms available on the registration website for your reference. Go to the Billing Page and click on the links for these documents.

DoorKing Technical Support can be of assistance. Please click on the "CHAT" icon for assistance on the IM Server program.